



Berlitz

Berlitz Test of Speaking Skills and Custom Testing

Assess an individual's ability to communicate in a work-related environment.

Berlitz offers a wide variety of language and proficiency testing services that are ideal for pre-employment screening as well as internal benchmarking. Convenient to implement, they provide accurate and meaningful results to assist HR professionals in making personnel decisions.

Berlitz Test of Speaking Skills. An accurate measure of communicative skills in a professional setting.

Available in many languages, the Berlitz Test of Speaking Skills is a proficiency testing system that accurately measures the active oral communicative ability of employees or applicants in a workplace environment. Designed through an ongoing partnership with the University of Illinois, this testing system employs a verbal assessment strategy in which a Berlitz Rater methodically guides the examinee through a telephone dialogue in a business context. All Berlitz Raters are native-fluent in their given test language and are trained to lead the Berlitz Test of Speaking Skills in a procedural and professional manner.

Through a 20-minute series of questions, prompts, and tasks—all set within a client relations context—the Berlitz Rater assesses proficiency levels in the areas of fluency, grammatical accuracy, linguistic range, and phonological control.

The results are based on the Common European Framework (CEF)—one of the most widely used and recognized language proficiency scales in the world—and are easily interpreted to determine employee or applicant language qualification.

Berlitz Testing Specialists are ready to assist clients with test scheduling and administration. They will work with your company to establish a secure testing environment on your premises to ensure smooth, fair, and proctored test administration. At the completion of a given examination, results will be provided within 48 hours to assist in making informed and expedient personnel decisions.

Berlitz Custom Tests. The flexibility to focus on the communication skills that matter most.

Available in many languages, Berlitz offers customized tests, tailor-made to meet an organization's specific needs. With the company's input, Berlitz designs each test to focus on the specific skills required for day-to-day exchanges between employees and clients. The content encompasses tasks and texts that reflect the communicative activities that must be mastered for jobs to be executed effectively.

- Writing (e.g., emails and reports)
- Reading comprehension
- Written translation (from one language to another)
- Oral translation skills
- Use of industry specific terminology (e.g., airline)

Depending on the skills tested and the scope of the testing needs, Berlitz can employ a variety of test formats—from assessments over the telephone, to tests conducted online, to hard-copy written tests. In some cases, Berlitz Testing Centers can even serve as a host for proctoring test administration. Using criteria and scoring parameters that have been pre-established, trained Berlitz Raters apply their professional expertise in providing results. No matter what your content or administration needs might be, Berlitz Testing Specialists are ready to assist at any point in the process.

For more information, we invite you to schedule a meeting with your local Berlitz corporate consultant today.

www.berlitz.us